

# Learning About Delivery Workers: Student-Led Interviews

Student role play: Interviewer/Interviewee

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# What Is an Interview?

An interview is a conversation where one person asks questions and another person answers them.

In an interview, we learn about someone's job, experiences, and ideas.

Today, you'll practice being an interviewer, a recorder, and an observer.

These are important roles that help us understand how delivery workers do their jobs every day.



# Meet the Delivery Worker Roles: Food Courier



A food courier delivers food from restaurants to people's homes using an app on their phone.

They might ride a bike, scooter, or drive a car.

Food couriers usually work part-time and like having flexible hours.

They've usually been doing this job for 1 to 3 years.

They use GPS on their phone to find the best routes.

# Meet the Delivery Worker Roles: Mail Carrier

A mail carrier delivers letters and packages on a set route every day.

This is a full-time job that many people do for many years.

Mail carriers use a handheld scanner to keep track of packages and a route sheet that shows them where to go.

They value being on time and knowing their customers.



# Meet the Delivery Worker Roles: Local Courier

A local courier delivers packages for small shops in town.

They use a scooter or bike and have tight time windows—meaning they need to deliver packages quickly.

Local couriers use scheduling apps to plan their routes and sometimes text shop owners to stay on schedule.

They've usually been doing this for about 3 years.



# Meet the Delivery Worker Roles: Parcel Driver



A parcel driver uses a van to deliver packages to many stops in a day.

They use route optimization software to plan the best path and a handheld device to scan packages.

Parcel drivers have been doing this job for several years and like solving puzzles about the best routes to take.

# Meet the Delivery Worker Roles: Bicycle Messenger

A bicycle messenger delivers packages by riding a bike through the city.

They've usually been doing this for about 2 years and love being active and fast.

Bicycle messengers use a navigation app and a lightweight bag.

They worry about staying safe around cars and traffic.

